

**CSHS REGIONAL RESOURCE GUIDE – REGION 9**  
**Livingston - St. Helena - St. Tammany – Tangipahoa - Washington**

Organization	Contact Information		Services/Information	Eligibility	Physician Referral
<b>Advocacy Center</b> <a href="http://www.advocacyla.org">www.advocacyla.org</a>	Toll free Spanish & Vietnamese	<b>800-960-7705</b>	No cost legal services Advocacy/Outreach Education/Access/Voting	Persons with disabilities and elderly	No
<b>Child Care Assistance Program (CCAP)</b> <a href="http://www.louisianabelieves.com">www.louisianabelieves.com</a>	Toll free	<b>877-453-2721</b>	Child care assistance for children under 13 or under 18 with a disability	Financial criteria; support for low- income families	No
<b>Child Protection Investigation</b> <a href="http://www.dcf.state.la.us">www.dcf.state.la.us</a>	State hotline- report*	<b>855-4LA-KIDS</b> <b>855-452-5437</b>	Investigates/validates child abuse/neglect claims	Birth thru 17 yrs	No
<b>Children's Special Health Services (CSHS)</b> <a href="http://www.dhh.la.gov/cshs">www.dhh.la.gov/cshs</a>	Main Number	<b>985-543-4165</b> <b>985-543-4170</b>	Regional sub-specialty medical clinics and/or care coordination	birth – 21 years Financial & medical criteria	MD writes diagnosis on Rx
<b>Family Resource Center</b>	Children's Hospital	<b>504-896-1340</b>	Resources, community & public health program information	Open to all	
<b>Dental Services (MCNA)</b> <a href="http://www.mcna.net/">www.mcna.net/</a>	Main Number	<b>800-494-6262</b>	Dental Services *MCNA web site for benefit info	Medicaid Eligible	No
<b>Dept. of Education – (Child Search/Exceptional Children - Pupil Appraisal)</b> <a href="http://www.doe.state.la.us">www.doe.state.la.us</a>	Livingston St. Helena St. Tammany Tangipahoa Washington	<b>225-667-2080</b> <b>225-222-4349</b> <b>985-898-3311</b> <b>985-748-7153</b> <b>985-839-9816</b>	Developmental Screening; Special Education preschool; ST, OT, PT	Developmental Screening 3 – 5 years	No
<b>Early Intervention Early Steps</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a>	Main Number	<b>985-429-1252</b>	Developmental Screening & Early TX intervention	Ages birth – 3 years Anyone can refer	No
<b>Emergency/Disaster American Red Cross</b> <a href="http://www.nelaredcross.org">www.nelaredcross.org</a>	Am Red Cross	<b>800-229-8191</b>	Emergency relief Vietnamese/Spanish Evacuation guides	Disaster relief	No
<b>United Way</b> <a href="http://www.uwnela.org">www.uwnela.org</a>	United Way	<b>211</b>	Community resource link	Criteria depends on program	
<b>Department of Family Services</b> <a href="http://www.dcf.state.la.us">www.dcf.state.la.us</a>	Family Services	<b>888-LAHELPU</b>	24 hr hot line-SSI; WIC; Medicaid; Food Stamps	Financial Criteria	
<b>Families Helping Families Northshore LA</b> <a href="http://www.fhfnorthshore.org">www.fhfnorthshore.org</a>	FHF Main Toll free	<b>985-875-0511</b> <b>800-383-8700</b>	Information & Referral; Education & Training; Peer to peer support	No out of pocket cost	No referral
<b>Bayouland FHF Information Center</b> <a href="http://www.blfhf.org">www.blfhf.org</a>	Family2Family Information Center	<b>800-331-5570</b>			
<b>Food Stamps (SNAP) Supplemental Nutrition Program</b> <a href="http://www.dcf.state.la.gov">www.dcf.state.la.gov</a>	Livingston Bogalusa St. Helena Tangipahoa Washington	<b>225-686-2261</b> <b>985-732-6223</b> <b>888-524-3578</b> <b>888-524-3578</b> <b>888-524-3578</b>	Food/nutrition support	Financial Criteria	No
<b>Health Insurance Marketplace</b> <a href="http://www.healthcare.gov">www.healthcare.gov</a>	Statewide – National Marketplace	<b>800-318-2596</b>	Health Insurance Plans	Financial Criteria	No
<b>Medicaid/Healthy LA</b> <a href="http://www.bayouhealth.com">www.bayouhealth.com</a>	Information Line	<b>855-229-6848</b>	Medicaid/Healthy Louisiana (*formerly Bayou Health)	Medicaid Eligible	No
<b>Medicaid MCO/Healthy LA</b>					
<b>Aetna Better Health Amerigroup AmeriHealth Caritas LA HealthCare Connections United HealthCare</b>	Aetna Amerigroup AmeriHealth LA HealthCare United HealthCare	<b>855-242-0802</b> <b>800-600-4441</b> <b>888-756-0004</b> <b>866-595-8133</b> <b>855-650-6627</b>	Medical, Dental, and behavioral health care services and providers	Medicaid Eligible	No

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<b>Insurance Helpline*</b> <b>Healthy Louisiana</b> <b>Special Needs Help-line</b> <a href="mailto:kcscallan@gmail.com">kcscallan@gmail.com</a> (email)	Statewide Help-line *call, email, or text	<b>504-300-5117</b>	Medicaid/Medicaid MCO Claims -Free assistance with service approvals, complaints/denials	Child/adult medical - behavioral health & child dental claims	No
<b>Louisiana Federation of Families for Children's Mental Health</b> <a href="http://www.laffcmh.org">www.laffcmh.org</a>	Main Number Parent Line (Toll Free)	<b>225-293-3508</b> <b>800-224-4010</b>	Information & Referral; Education & family mentoring for BH issues. Peer to peer mentoring youth – 24 years	Child/Parent MH/emotional & behavioral health needs	No
<b>Mental Health Services</b>  <b>Florida Parishes Human Services Authority</b> <a href="http://www.fphsa.org/">www.fphsa.org/</a>	Hammond –adult Hammond –child Bogalusa Livingston St. Helena St. Tammany Tangipahoa Washington Crisis Line*	<b>985-543-4800</b> <b>985-543-4080</b> <b>985-624-4450</b> <b>985-543-4730</b> <b>985-543-4730</b> <b>985-624-4450</b> <b>985-543-4730</b> <b>985-624-4450</b> <b>800-272-8367</b>	Treatment for Mental Health & Addictive Disorders          <b>*after hours</b>	Call for eligibility determination	No
<b>Office of Citizens with Developmental Disabilities</b> <b>Florida Parishes Human Services (FPHSA)</b> <a href="http://www.fphsa.org/">www.fphsa.org/</a> <b>North Lake Resource Center on Developmental Disabilities (Hammond)</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a>	<b>Toll free Main</b>         <b>Resource Center (Hammond)</b>	<b>800-866-0806</b> <b>985-543-4730</b>         <b>985-543-4113</b>	Cash subsidy; Extended family living; ICF/DD Residential services; Individual & Family Support; Supported living; Transition Svc, Mental Health Nutrition, PT, OT, ST, Early Steps, Nursing, Social Work; Mental Health; DD Technical Assist; DD Training and Education	Developmental Disability eligibility  Birth – adult	No
<b>Personal Care Services EPSDT</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a>	Toll free	<b>877-455-9955</b>	Personal Care Services	Birth - 21 yrs Medicaid Eligible	MD signs enrollment
<b>Prescription Assistance- Partnership for Prescription Assist</b> <a href="http://www.pparxla.org">www.pparxla.org</a>	<b>PPA</b>	<b>888-477-2669</b>	Prescription Assistance Low/no cost	Financial criteria	No
<b>St. Vincent De Paul</b>	<b>SVD</b>	<b>504-940-1904</b>	Prescription Assistance	Financial criteria	
<b>CENLA (CMAP)</b>	<b>CENLA</b>	<b>888-443-7494</b>	Prescription Assistance	Financial criteria	
<b>Wal-Mart</b> <a href="http://www.walmart.com">www.walmart.com</a> <b>Kmart</b> <a href="http://www.kmart.com">www.kmart.com</a>	<b>Local store</b>	Go to or call local store	\$4-5/30 day supply Kmart \$10/90 day	No eligibility generic formulary	
<b>Shriner's Hospitals for Children (Shreveport)</b> <a href="http://www.shrinershospitals.org">www.shrinershospitals.org</a>	Shriner's Main	<b>318-222-5704</b>	Orthopedic conditions; Surgery; Therapy; Equipment	No cost, must keep appointments	Diagnosis from MD
<b>Social Security Disability SSI</b> <a href="http://www.ssa.gov">www.ssa.gov</a>	SSA	<b>800-772-1213</b>	Income for disabled <b>*Reapply, if denied</b>	Medical Criteria	Diagnosis from MD
<b>Transportation Medical Appointments</b>  <b>Medicaid/Healthy LA</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a>	Medicaid Aetna Amerigroup AmeriHealth Caritas LA HealthCare United HealthCare	<b>855-325-7565</b> <b>877-917-4150</b> <b>866-430-1101</b> <b>888-913-0364</b> <b>855-369-3723</b> <b>866-726-1472</b>	Non-emergency medical transport (cab) to/from medical visit- parent/child *Must schedule 2 days before appointment	Medicaid Eligible	No
<b>Vocational Rehab (LRS)</b> <b>Louisiana Rehab Services</b> <a href="http://www.laworks.net">www.laworks.net</a>	Covington Office	<b>866-355-0430</b> <b>985-871-8385</b>	Vocational rehab/work support for persons with disabilities Voc counseling & referrals	Eligibility assessment	No
<b>WIC-Nutrition Supports Women Infants and Children Program (WIC)</b>  <b>Partners for Healthy Babies-</b> <a href="http://1800251baby.org/">http://1800251baby.org/</a>	Toll free National helpline *service locator & appointment  Louisiana Bureau of Family Health	<b>800-251BABY</b> <b>800-251-2229</b>	Food and formula Nutrition education Breastfeeding support  Health and pregnancy resources	WIC program - financial criteria *Must keep MD appointments	MD signs WIC app & referral